

Radiance Retreat Bali Terms and Conditions

Booking Conditions

These terms form a legally binding agreement for the services provided. By booking with us and making a non-refundable deposit or full payment, you confirm that you have read, understood, and agreed to these terms. Your booking will be confirmed in writing upon acceptance.

Deposit & Payment Schedule

- A **non-refundable deposit of \$500 AUD** is required to secure your spot, payable within **48 hours** of booking confirmation.
- The **remaining balance is due** by the specified date in your booking (e.g., VIP and Early Bird) or, if not specified, **90 days before the retreat start date**.
- **Payment plans** may be available upon request, with the full balance due by the final payment deadline.
- **Bookings made within 30 days** of the retreat start date require **full payment within 24 hours** of booking confirmation. Payment is non-refundable.

Cancellation & Transfer Policy

- **90+ days before retreat start date:** Full refund **minus** the \$500 deposit.
- **60-89 days before retreat start date:** 50% refund of payments made, **minus** the \$500 deposit.
- **30-59 days before retreat start date:** 25% refund of payments made, **minus** the \$500 deposit.
- **Less than 30 days before retreat start date:** Non-refundable.
- **Transfer Option:** If you cannot attend, you may transfer your booking to another person. You must arrange this independently and notify us in writing. The new participant must meet all retreat requirements.

Travel Requirements & Insurance

- We require that all participants obtain comprehensive travel insurance that covers trip cancellations, medical expenses, travel disruptions, and personal belongings and luggage. Please ensure your insurance policy covers you for all relevant sports activities that you will be engaging in during the retreat, as well as trip cancellation.
- We are not responsible for any delays, additional expenses, or inconveniences caused by circumstances beyond our control, including but not limited to flight disruptions, natural disasters, civil disturbances, or government actions.
- No refunds will be issued for no-shows or unused retreat days. Exceptions to this policy cannot be made for any reason, and no credit will be offered for guests arriving late or leaving early.

- **Flights & Transfers:** Participants are responsible for their own travel arrangements. Transfers are included **only if you arrive and depart with the group on the retreat start and finish dates.**
- **Passports & Visas:** It is your responsibility to ensure you meet all **entry requirements for Indonesia**, including necessary visas and a valid passport. We are not liable for any travel disruptions due to documentation issues.

Unforeseen Cancellation

- In the unlikely event we must cancel this retreat, you may request a full refund, which will serve as complete settlement. We are not responsible for expenses incurred in preparation for the cancelled retreat, such as airfare or lost wages.

Health & Safety

- **Medical Disclosure:** By booking, you confirm that you are in good health and able to participate. Any medical conditions, injuries, or dietary restrictions must be disclosed in advance.
- **Personal Responsibility:** Participation is at your own risk. You agree to listen to your body, modify activities as needed, and seek medical attention if necessary. We are not responsible for injuries, accidents, or illnesses.
- **Well-being:** If you feel unwell or unable to continue an activity, please communicate with the retreat leader.

Acknowledgment of Risk & Release of Liability

By participating in this retreat, you acknowledge and assume responsibility for risks, including but not limited to:

- **Environmental Hazards:** Weather, terrain, natural forces and wildlife encounters.
- **Physical Activities:** Yoga, hiking, swimming, and other movement-based activities.
- **Remote Locations:** Limited access to immediate medical care. You agree to take necessary precautions and release the retreat organizers from liability for personal injury, illness, property loss, or any damages incurred.

Food Allergies & Allergen Exposure

A completely allergen-free environment cannot be guaranteed. You are responsible for managing your allergies. The retreat organizers are not liable for allergic reactions or exposure.

Indemnification Clause

You agree to indemnify and hold harmless the retreat organizers from any claims, damages, injuries, or liabilities arising from your participation.

Media Release & Permission for Use

By attending, you grant the retreat organizers the right to capture, use, and publish media (photos, videos, testimonials) for promotional, educational, or commercial purposes, including websites,

social media, and advertisements. You waive any rights to inspect or approve the use of this media and release organizers from any claims related to its use.

Behaviour & Dismissal Policy

The retreat organizers reserve the right to accept or reject any participant at their discretion. If a participant's behaviour is deemed disruptive, they may be dismissed without a refund.

Legal Agreement

By booking this retreat, you confirm that you have read, understood, and agreed to these terms.

By participating in the retreat, you acknowledge your understanding of this waiver and voluntarily accept its terms.