

Ahimsa Hot Yoga Terms & Conditions

By accessing the Ahimsa Hot Yoga website, booking a class or attending the studio, you agree to these Terms & Conditions and our Privacy Policy.

Ahimsa Hot Yoga reserves the right to update these Terms & Conditions from time to time. The current version will be available on our website.

Studio Terms

Ahimsa Hot Yoga is located at 586 Boundary Road, Richlands QLD 4077, within the grounds of Darra Oxley Pony Club (DOPC).

The horses on the grounds are beautiful and friendly, but for your safety and theirs, **please do not touch or feed them or enter the horse paddocks**. Trespassing in the paddocks may result in a \$500 fine issued by DOPC.

Classes and teachers may occasionally be changed, rescheduled or cancelled. Where this occurs, Ahimsa Hot Yoga will determine any applicable credit, transfer or other remedy in accordance with the circumstances.

Please arrive at least **15 minutes before class**. Late entry is discouraged and cannot be guaranteed. For security reasons, the studio door is locked when class begins.

Leaving class early is strongly discouraged except where medically necessary.

Please check in at reception before each class. Ahimsa Hot Yoga is not responsible for lost, stolen or damaged personal belongings.

Ahimsa Hot Yoga reserves the right to refuse entry or participation where there is a reasonable cause, including misconduct, intoxication, medical concerns or failure to comply with these Terms & Conditions.

Health & Safety

Yoga and other activities at Ahimsa Hot Yoga involve physical activity, heat and exertion and may be physically strenuous.

You are responsible for determining whether you are physically able to participate. If you have a medical condition, injury, are pregnant, or have any other health concern that may affect your participation, you should seek appropriate medical advice before attending.

You agree to follow the instructions of Ahimsa Hot Yoga teachers and to notify your teacher of any relevant injury, medical condition or other concern that may affect your participation.

By participating, you acknowledge that physical activity and heat exposure carry inherent risks, including the risk of injury or illness. You voluntarily participate in classes with knowledge of these risks.

Nothing in these Terms & Conditions excludes, restricts or modifies any rights or remedies you may have under the Australian Consumer Law.

Bookings & Cancellations

Classes must be booked and paid for through the Momence app, the Ahimsa Hot Yoga website or at the studio. Payment is required at the time of booking unless you have an applicable class credit or membership.

Classes may be cancelled through the Momence app or Ahimsa Hot Yoga website **up to 1 hour before the scheduled start time** without penalty.

Cancellations cannot be made by phone, email or social media.

If you book a class and do not attend, the class may be forfeited or charged according to your pass or membership.

Free Class Pass holders who book a class and do not attend will forfeit that class.

Pricing & Payments

All prices are in Australian dollars and include GST unless otherwise stated.

Prices, products and offers may change from time to time. Sale prices apply only during the advertised sale period.

Ahimsa Hot Yoga does not offer refunds, transfers or extensions for change of mind, illness, injury, change of address, inability to attend or unused classes, except where required by Australian Consumer Law.

Passes and memberships are non-transferable unless specifically stated otherwise.

Ahimsa Hot Yoga may charge reasonable fees associated with failed or disputed payments where permitted by law.

Workshops & Events

Workshop and event bookings are non-refundable for change of mind, illness, injury, change of address or inability to attend.

If you cannot attend, you may transfer your ticket to another person by contacting Ahimsa Hot Yoga at least **24 hours before the event**.

Payment is required at the time of booking.

Please arrive at least 15 minutes before the scheduled start time. Late entry may not be permitted.

No-shows and late cancellations will result in the booking being forfeited.

Auto-Renew Memberships

Memberships are paid in advance by fortnightly direct debit or credit card for the following period of practice.

Membership pauses require at least **7 days' written notice** before your next billing date and are available in 2-week blocks.

A membership may be paused for up to 12 weeks at a time, with a maximum of 12 weeks during the membership agreement.

Pause requests must be made in writing to ahimsahotyoga@gmail.com. Requests made by other means will not be accepted.

Memberships do not include guest teacher classes, workshops or ticketed events unless specifically stated.

Memberships cannot be shared.

You are responsible for ensuring sufficient funds are available for scheduled payments.

Payment will be retried in accordance with the payment provider's process. You will be unable to book or attend classes while an outstanding membership payment remains unpaid.

Any outstanding balance, including applicable late cancellation or no-show fees, must be paid before membership cancellation can be finalised.

Where a membership has a minimum term, an applicable early cancellation fee may apply.

The terms and conditions of our third-party billing provider, Momence, also form part of your membership agreement.

Passes & Memberships

Passes and memberships cannot be refunded, transferred, suspended or extended for change of mind, illness, injury, change of address or inability to attend.

Unused classes do not carry over beyond the expiry date of a class pack.

Class packs and memberships cannot be shared unless specifically stated otherwise. Anyone found sharing a pass may have their access cancelled.

Class packs do not include workshops, events or guest teacher classes unless specifically stated.

Ahimsa Hot Yoga is not responsible for inability to attend or use services due to circumstances beyond our reasonable control, including extreme weather, government restrictions or other events outside our reasonable control.

Intro Offer

The Intro Offer is available **once per person**.

The pass is activated from your **first class attendance** and is valid for **14 consecutive days**.

Intro Offers are non-transferable and cannot be paused, extended or refunded, except where required by Australian Consumer Law.

By booking or attending a class at Ahimsa Hot Yoga, you acknowledge and agree to these Terms & Conditions.